VACANCY - 968
RE ADVERTISEMENT

REFERENCE NR	:	**VAC05383/20; VAC05384 & VAC00763**
JOB TITLE	:	**Specialist: Server Administrator X3**
JOB LEVEL	:	**C5**
SALARY	:	**R 455 638 – R 683 457**
REPORT TO	:	**Senior Specialist Server Administrator**
DIVISION	:	**Service Management**
DEPT	:	**SAPS EUC Server Support**
LOCATION	:	**Gauteng – Numerus**
POSITION STATUS	:	**3 Years Fixed term contract (Internal & External)**

Purpose of the job

Design, planning, acquisition and implementation of all related Server Infrastructure Services. Support and maintenance of all Server related Infrastructure including hardware and software. Manage the provisioning of all Server related Infrastructure Services, planning, coordinating, monitoring and controlling to ensure the availability the services according to the Service Level Agreements. Ensure the resolution of hardware and software; incidents and service requests according to contracted Agreements Support and maintenance of all Server related Infrastructure according to prescribed policies, procedures, standards and governance frameworks.

Key Responsibility Areas

- Investigate/confirm/refer/log a call to upgrade the server
- Rectify the faults affecting the availability of the server
- Installation of servers
- Implement procedures and standards for Directory Integrated Systems, Servers and related services and monitor adherence thereof
- Resolution and handling of medium operational Incidents as per SLA incident handling timeframes
- Monitoring of Server and Services Toolsets & Dashboards

Qualifications and Experience

Minimum: Grade 12 plus 3 year IT Diploma / Degree in in Computer Science, or IT/related fields (NQF level 6). Certification; MCSA, MCSE, MCITP.

Experience: 3 - 5 years' experience as a Server Administrator in the provisioning, support and maintenance and support of all Server related Infrastructure such as Enterprise Directory Services, virtualization and server infrastructure technology stack and associated services such as Microsoft System Centre Configuration Manager 2019, Microsoft Azure: Cloud Computing Services, Microsoft Exchange Services 2019, System Centre Operations Manager 2019,

Microsoft End User Computing Solutions, Advanced Scripting skills in PowerShell automating system and server tasks. Experience in working within the ITIL Framework for Incident, Problem, Change, or Service Experience in the design, planning, implementation of an Enterprise Server solutions and services.

Technical Competencies Description

Organizational Awareness: IT and Government Industry IT Products and Services Knowledge of: System performance Server Performance Management knowledge of TCP/IP, DNS, 802.1x, and DHCP protocols; knowledge of Windows and Linux Servers, Server Operations, Server applications, etc.; knowledge of both physical and virtualized servers, especially Hyper-V; Understanding of the government regulations Understanding of: Hardware and software support for client system/solutions, Windows 2019 Server & Storage related technologies & related management toolsets and solutions Service Management systems (ASPECT/ARS/ITSM7) or equivalent applications ICT Operational Trends Network Operating Systems Project Management NOS/Active Directory/Virtualisation Quality assurance standards DNS, E-Mail (Exchange 2019), software deployment, Patch management, Core Stack builds VPN technologies and concepts Disaster Recovery Virtualisation technologies and concepts Computer and network security principles Operating System Stack builds (OS Imaging). Service Level Management Technical: Proficiency in maintenance of Core Server infrastructure and Services (SCCM Patch management, Symantec Antivirus, Microsoft DNS, Microsoft DHCP, Agents etc). Microsoft administration and related services. Microsoft Hyper-V Virtualized server designs and support. Server monitoring. Windows 2016 and 2019 server operating system rebuilds and restore. Windows 2019 Domain controllers rebuild and restore. Communication skills. Verbal Communication. Writing skills. Reading skills. Reporting.

Technical competencies: System Maintenance & Support; Customer Relationship Management; Network/Infrastructure Management; IT Risk Management; Systems Administration; and Vendor/Supplier Management.

Other Special Requirements
N/A.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;
1.   Register using your ID and personal information;
2.   Use received one-time pin to complete the registration;
3.   Log in using your username and password;
4.   Click on "Employment & Labour;
5.   Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1.   Click on "Employment & Labour;
2.   Click on "Recruitment Citizen"
3.   Login using your username and password
4.   Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za   or call 080 1414 882

CV`s sent to the above email addresses will not be considered.

Closing Date: 07 July 2023

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.